

# JACKSON-GEORGE REGIONAL LIBRARY SYSTEM

3214 Pascagoula Street \* Pascagoula, MS 39567

228-769-3227 \* [www.JGRLS.org](http://www.JGRLS.org)



## Jackson-George Regional Library System Privacy Policy

Effective date: **December 1, 2025**

At the Jackson-George Regional Library System (JGRLS), we are committed to protecting your privacy and ensuring your personal information is handled responsibly. This Privacy Policy explains how we collect, use, and safeguard your information when you interact with our website, digital services, and communication platforms. The Policy applies to all Online Resources offered by the Library, including our website, digital collections, online catalogs, databases, e-books, e-audiobooks, digital magazines, online research tools, and any other online services or applications provided by the Library. By accessing or using our Online Resources, you acknowledge that you have read, understood, and agree to be bound by this Privacy Policy. If you do not agree to these terms, please do not access or use our Online Resources.

### 1. Information We Collect

We collect information from you when you voluntarily provide it to us. At the same time, like most website and online services, we automatically receive some information from you upon accessing our Online Resources. We may collect the following types of information:

- **Personal Information:** Such as your name, email address, phone number, and library card number when you register for services, subscribe to updates, or contact us.
- **Usage Data:** Non-personal information about your interactions with our website (e.g., pages visited, links clicked, and time of access or search terms and queries).
- **Device Information:** Such as IP address, browser type, and operating system, used to improve website functionality and security.

### 2. How We Use Your Information

We use collected information to:

- Provide library services, such as account management, event registration, digital resource access, and respond to your inquiries.
- Communicate updates, alerts, and event information (when consent has been given).
- Improve website content, user experience, library programs, and other Online Resources.
- Maintain Online Resource and general system security, ensure compliance with applicable laws, or investigate misuse of our Online Resources.

### 3. Data Sharing and Disclosure

JGRLS does not sell, rent, or trade user information. Data may be shared only:

- With trusted service providers who support library operations (e.g., website hosts, security consultants, database managers, e-book vendors, event platforms), bound by confidentiality agreements.
- When required by law, court order, or authorized law enforcement request.
- When necessary to investigate misuse of our Online Resources or system, and protect the safety of our online users or the public.

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- When aggregated or de-identified in such a manner as to not contain or reveal any user's personal information.

## 4. Cookies and Tracking

Our website may use cookies, pixel tags, and similar technologies to collect information about your browsing activities in order to enhance user experience. You can disable cookies through your browser settings, though some website features may not function properly without them.

## 5. Your Privacy Rights

You may:

- Request to review correct or delete your personal data.
- Opt out of promotional messages at any time.
- Contact the Library regarding data concerns at: [info@jgrls.org](mailto:info@jgrls.org) or (228) 769-3078.

## 6. Security

We use reasonable administrative, technical, and physical safeguards to protect your personal information. However, no system is completely secure, and users share information to JGRLS at their own discretion.

## 7. Links to Third-Party Websites

Our website may link to external sites not operated by JGRLS. We are not responsible for the privacy practices or content of those sites. Please review their policies before providing personal information.

## 8. Policy Updates

This policy may be updated periodically. Revisions will be posted on this page and are effective immediately unless an effective date is specified.

## Messaging Terms & Conditions

By opting in to receive messages (via email, text, or social media) from Jackson-George Regional Library System, you agree to the following terms:

### 1. Consent to Communication

You consent to receive information and promotional messages about library events, updates, and resources. Message frequency may vary.

### 2. Message and Data Rates

Standard message and data rates from your carrier may apply. JGRLS is not responsible for any fees incurred.

### 3. Opt-Out

You may opt out of receiving messages at any time by:

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- Replying STOP to text messages, or
- Following the unsubscribe link provided in emails.

## 4. Privacy

Your contact information will be used solely for library-related communications and will not be sold with third parties.

## 5. Support

For questions or assistance, contact [info@jgrls.org](mailto:info@jgrls.org) or (228) 769-3078.